# **Provider Inspection Summary**

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS AA (AMBULATORY) STATE OF WISCONSIN
Bureau of Quality Assurance
P.O. Box 2969
Madison WI 53701-2969

# **Facility Information**

Facility Name: CREATIVE WAYS CARE HOUSE (0010024)

Address: 1017 GALE STREET, OCONTO, WI 54153

License Status: REGULAR

Licensed/Certified/Registered 07/01/2005

Regional Office: NORTHERN REGION (RHINELANDER), (715) 365-2800

**Survey History** 

Compliance

Verified

Compliance

Corrected

Survey ID: 0095135 End Date: 06/21/2005 Type: STANDARD Purpose: SURVEY

**Results:** STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #10009427 Served 07/06/2005

Deficiencies Cited Subject Area

83.14(8) DOCUMENTATION

Survey ID: 0093502 End Date: 10/05/2004 Type: OTHER Purpose: VERIFICATION VISIT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

Survey ID: 0092587 End Date: 05/11/2004 Type: OTHER Purpose: COMPLAINT

**Results:** STATEMENT OF DEFICIENCY ISSUED

Statement of Deficiency: #10006963 Served 05/22/2004

Deficiencies CitedSubject AreaVerifiedCorrected83.18(1)(d)2OTHER INFORMATION REQUIRED IN RECORD10/05/2004Yes83.19(3)(f)ACCIDENT RESULTS IN HOSPITALIZATION10/05/2004Yes

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Survey ID: 0092290 End Date: 03/25/2004 Type: OTHER Purpose: COMPLAINT

**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #10006950 Served 04/08/2004

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		<u>Compliance</u>	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
50.065(4m)(c)	COMPLETE BACKGROUND INFORMATION	10/05/2004	Yes
	DISCLOSURE FORM		
83.11(3)(a)	RESPONSIBILITIES	12/15/2004	Yes
83.13(4)(a)	COMMUNICABLE DISEASE CONTROL	10/05/2004	Yes
83.20(2)(d)1	DEPARTMENT REVIEW OF DISCHARGE/TRANSFER	10/05/2004	Yes
83.21(4)(p)	PROMPT AND ADEQUATE TREATMENT	12/15/2004	Yes
83.33(2)(a)	SUPERVISION	12/15/2004	Yes
83.33(2)(c)	LEISURE TIME ACTIVITIES	10/05/2004	Yes
83.33(2)(h)1	MEDICAL SERVICES	10/05/2004	Yes
83.33(3)(e)5	MEDICAL RECORD DOCUMENTATION	10/05/2004	Yes
83.41(10)(a)	BUILDING MAINTENANCE	12/15/2004	Yes
83.41(10)(d)	FURNITURE IN GOOD REPAIR	10/05/2004	Yes
83.41(3)(c)	FURNISHING APPROPRIATE TO THE ROOM	10/05/2004	Yes
83.41(5)(a)5	BATHROOMS SHALL BE CLEAN	12/15/2004	Yes
83.41(9)	CLEANLINESS OF ROOMS	10/05/2004	Yes
83.51(1)(h)	WATERTIGHT, RODENT-PROOF & WEATHERTIGHT	10/05/2004	Yes

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Survey ID: 0091876 End Date: 12/03/2003 Type: STANDARD Purpose: SURVEY/COMPLAINT

**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #10006931 Served 02/02/2004

•	#10000931 Berved 02	702/2001	Compliance	
	Deficiencies Cited	Subject Area	Veri fied	Corrected
	83.11(3)(a)	RESPONSIBILITIES	03/25/2004	No
	83.13(4)(a)	COMMUNICABLE DISEASE CONTROL	03/25/2004	No
	83.14(1)(c)	UNIVERSAL PRECAUTIONS	03/25/2004	Yes
	83.14(1)(d)	FIRE SAFETY, FIRST AID & CHOKING	03/25/2004	Yes
	83.16(1)	ADMISSIONS AGREEMENT	03/25/2004	Yes
	83.19(1)(d)	PHYSICAL OR MENTAL CONDITION	03/25/2004	Yes
	83.21(4)(d)	VISITS	03/25/2004	Yes
	83.21(4)(p)	PROMPT AND ADEQUATE TREATMENT		
	83.33(2)(g)1	HEALTH MONITORING-COMMUNICABLE DISEASE		
	83.33(3)(a)2	REVIEW OF MEDICATION REGIMEN	03/25/2004	Yes
	83.33(3)(b)1	CONTROL	03/25/2004	Yes
	83.33(3)(e)4	UNIT DOSE OR UNIT TIME PACKETS	03/25/2004	Yes
	83.33(3)(e)5	MEDICAL RECORD DOCUMENTATION	03/25/2004	No
	83.33(3)(f)3	DOCUMENT ACTIONS IN MEDICAL RECORD	03/25/2004	No
	83.35(1)(e)	ADJUSTMENTS TO FOOD LIKES	03/25/2004	Yes
	83.35(12)	PEST CONTROL	03/25/2004	No
	83.41(10)(a)	BUILDING MAINTENANCE	03/25/2004	No
	83.41(10)(d)	FURNITURE IN GOOD REPAIR	03/25/2004	No
	83.41(10)(e)	STORAGE IN ORDERLY CONDITION	03/25/2004	Yes
	83.41(5)(a)5	BATHROOMS SHALL BE CLEAN	03/25/2004	No
	83.41(9)	CLEANLINESS OF ROOMS	03/25/2004	No
	83.43(3)(b)1	TESTING BY SERVICE COMPANY	03/25/2004	Yes
	83.43(3)(b)2	TESTING OF SMOKE DETECTORS	03/25/2004	Yes
	83.53(2)(a)	DOORS EXCEPT PATIO DOORS	03/25/2004	No

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#### **Enforcement History**

Date: 04/02/2004 SOD #10006950 Appealed: Yes Decision: STIPULATION

Sanctions

REVOKE LICENSE NO NEW ADMISSIONS

FORFEITURE---83.11(3)(a)

FORFEITURE---83.13(4)(a)

FORFEITURE---83.20(2)(d)1

FORFEITURE---83.21(4)(p)

FORFEITURE---83.33(2)(a)

FORFEITURE---83.33(2)(c)

FORFEITURE---83.33(3)(e)5

FORFEITURE---83.41(10)(a)

FORFEITURE---83.41(10)(d)

FORFEITURE---83.41(5)(a)5

FORFEITURE---83.41(9)

FORFEITURE---83.51(1)(h)

Date: 01/29/2004 SOD #10006931 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

PROVIDE TRAINING

FORFEITURE---83.14(1)

FORFEITURE---83.21(4)(p)

FORFEITURE---84.41

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Complaint History							
Date Complaint Received: 05/03/2004	Date Investigation Completed: 05/11	/2004					
Subject Area(s) RESIDENT BEHAVIOR/FACILITY PRACTICE	Result NOT SUBSTANTIATED	<u>SOD #</u>					
NUTRITION & FOOD SERVICES  Date Complaint Received: 01/08/2004	NOT SUBSTANTIATED  Date Investigation Completed: 03/29	/2004					
Subject Area(s)	Result	<u>SOD #</u>					
PHYSICAL PLANTS & SAFETY HAZARDS HOMELIKE ENVIRONMENT & CLEANLINESS PROGRAM SERVICES	NOT SUBSTANTIATED SUBSTANTIATED NOT SUBSTANTIATED	10006950					
Date Complaint Received: 10/30/2003	Date Investigation Completed: 03/05	/2004					
Subject Area(s)	<u>Result</u>	<u>SOD #</u>					
PHYSICAL PLANTS & SAFETY HAZARDS	SUBSTANTIATED	10006931					
HOMELIKE ENVIRONMENT & CLEANLINESS	SUBSTANTIATED	10006931					
NUTRITION & FOOD SERVICES	SUBSTANTIATED	10006931					
PROGRAM SERVICES	SUBSTANTIATED	10006931					